Information about the Account System

With the new account system, what functions can you look forward to as a player?
After you have successfully created your account you can:
- Edit your profile.
- Report players.
- Change your in-game password.
- Request a name change.
- Participate in votes and elections.
- Play on [A] secured servers.
- Use the new bonus features (further information can be read in the KoG2.0_Feature_Proposal.pdf).

What does the account system provide from a moderative perspective?:
Some of the functions available for players also relieves some of the work that moderators do and creates new and improved ways to deal with certain issues. There will also be new and improved key features for moderators to further strengthen their ability to keep the environment on the servers safe and fun for everyone. Introducing accounts allows us to efficiently and properly exclude players from the community through punishments like mutes and bans. It also helps us prevent possible cheating attempts and take better action against those who use third party programs to give them an unfair advantage over others.

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FAQ

Why do I have to go through so many steps to Register and Migrate?
There is a system in place to ensure the safety and security of accounts, as well as to prepare them for future features (some of which can be read in the KoG_2.0_Feature_Proposal.pdf). Since you are essentially creating 2 accounts, the process seems long and confusing, however there are great guides and tutorial-videos to take you through this entire process.

How long does it take to complete the Migration process?
Usually, the entire process takes from a couple of hours to a couple of days. The duration depends on how much data the AI (yes, it's an actual AI!!) goes through and of course whether there are any abnormalities or not.

How do I check the current status of my migration?

Head back to kog.tw and click the "Start migration" button again. You'll see your status now right below.

Why does my Migration need manual review?

There might be some abnormalities that the AI encountered, but not enough to warrant an automatic ban. In such cases, KoG admins will manually review the data to determine the appropriate action. However, since it is a manual process and involves a key person, it might increase the wait time.

I did not receive an email during the process. What should I do?

First, relax and take a sip of water. Then, check your spam folder in your email as well. If the email doesn't show up anywhere after a couple of hours, you can go ahead and #create-a-ticket.

It says "Verify your KoG One Account" during my migration. How do I do that?

Click the link provided in your email.

I registered months/years ago and forgot my login credentials. How can I log in and migrate?

You can reset your password using the following link: https://kog.tw/reset_password.php.

Is there a tutorial video available that explains how the registration and migration process works?

▶ KoG Registration & Migration Tutorial

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